Faten Al Kaddour CCE, PMP

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Professional Summary

Over 6 years of experience in web development, software engineering, and education, with a strong track record in leading projects and enhancing team performance. Expertise in developing responsive web applications and custom software solutions using technologies such as Laravel, HTML, CSS, JavaScript, and .NET. Proficient in C# and Java, with extensive experience in relational database design and management using Oracle and SQL. Adept at delivering comprehensive training on advanced programming concepts and software development methodologies. Committed to ensuring high-quality outcomes through rigorous testing, debugging, and quality assurance processes.

Core Competencies

- Project Management and Team Leadership
- Advanced Web Development
- Programming and Software Development

- Database Design and Management
- Instruction and Curriculum Development
- Software Testing and Quality Assurance

Experience

Digital Revamp, Washington - USA

Head of Web Department - Remotely| Sep 2022 – Present

- Lead client communications to gather requirements, ensure project alignment, and deliver solutions, resulting in a 15% increase in client engagement
- Worked on the Trackify project by handling the analysis phase, creating wireframes via FigJam files, reviewing workflows designed on Figma, and managing the development process
- Oversee and delegate tasks to team members, ensuring timely progress and boosting project efficiency by 20% through effective management
- Conduct thorough quality reviews to ensure deliverables meet client specifications, maintaining high standards and contributing to increased client satisfaction
- Provide detailed project status updates and strategic insights directly to the CEO, ensuring informed decision-making and alignment with company objectives
- Monitor and optimize project budgets, ensuring efficient resource allocation and financial performance throughout the project lifecycle
- Implement best practices in web development and project management, driving team productivity and delivering high-quality outcomes
- Collaborate with cross-functional teams to ensure seamless integration and cohesive execution of project components, enhancing overall project success

Arts, Sciences & Technology University

Instructor | March 2019 – Present

- Instruct students in C++, JAVA programming, and advanced Java topics, focusing on OOP concepts, syntax, data structures, GUI development, network programming, JDBC, and final project implementation
- Teach courses on data structures, algorithms, and software engineering, emphasizing design, implementation, analysis, development methodologies, testing, and complete software solution projects
- Instruct in relational database design using Oracle and SQL, guiding students through practical applications and advanced project-based evaluations.
- Teach operating systems, covering core concepts, system architecture, and guiding students through network design in a separate networking course
- Educate web development courses, covering front-end and back-end technologies, including HTML, CSS, JavaScript, and server-side scripting, culminating in full-stack web development projects

Freelancer

Web Developer | Jan 2020 – Present

· Develop responsive web applications, including royalmarket.app and baronbottle.com, using Laravel, HTML, CSS, and WordPress, focusing on user experience and maintainability
· Create and implement custom desktop applications, such as grocery management software, optimizing operational efficiency and enhancing inventory management for retail environments
· Design and maintain specialized software solutions for medical and inventory tracking, leveraging .NET Framework, C#, WPF, and SQL

Ministry of Defense, Lebanon

Software Developer & Project Manager | April 2018 – Feb 2024

· Designed and developed desktop applications with C# and .NET, collaborating with engineers to ensure robust, efficient software solutions
· Led testing, debugging, and validation of public-sector software, coordinating with design teams to deliver high-quality, user-centric applications
· Implemented and connected a central database system for the inventory project, ensuring all teams across multiple LAF kitchens throughout Lebanon could access and use the system effectively, ensuring seamless communication and data management across all locations

Instructor | April 2018 – Feb 2024

· Delivered comprehensive training in C#, OOP, SQL, and Networking to Ministry of Defense personnel, enhancing their technical proficiency and operational capabilities
· Designed and led practical training programs and developed technical exams for promotions, ensuring participant's mastered critical programming and networking concepts for career advancement

Education

Arts, Sciences and Technology University (AUL

· Master's Degree with highly distinction in Computer & Communication Engineering | 2019
· Bachelor Degree with highly distinction in Computer & Communication Engineering | 2017

Certificates

· Project Management Professional (PMP) from Project Management Institute (PMI)
· CCNA from Roots
· Get to know Microsoft PowerBI from CubicWin
· IT Specialist - Databases from Certiport
· IT Specialist - HTML and CSS from Certiport

Professional Memberships

· Member, Order of Engineers – Lebanon | 2017

Technical Skills

· WPF, SQL, Oracle Database
· Microsoft Office, Slack, Asana, G Suite
· Java, C++, C#, PHP, HTML5,
· Agile methodology

· Hosting Servers, Domain names, DNS records
· Website & Network Troubleshooting
· Web & Server Management
· Figma

Languages

· Arabic, Mother Language
· English, Full Proficiency